

CooVox v3.3.0 Changelog

Important Notices:

- 1) Please ensure your current firmware version is at least v3.2.0 so you can upgrade v3.3.0 firmware!
- 2) Firmware version v2.x CANNOT be upgraded to v3.x!
- 3) Backups from v3.2.0 and older versions cannot be applied to the v3.3.0 system!
- 4) Due to major new feature updates in this version, certain settings will lose after upgrading. The following settings need to be re-configured:
- 5) Time Conditions, all settings need to be re-configured!
- 6) Department, all settings need to be re-configured!
- 7) Inbound Routes, part of the settings need to be re-configured!
- 8) Direct Routing, part of the settings need to be re-configured!
- 9) After upgrading to v3.3.0, the 2.0.2 version CooCall CANNOT be used; please inform the extension users to upgrade their CooCall softphone APP to the latest 2.1.0 version!

Features Added

1. Added the feature that different analog endpoint port can receive faxes to their bounded email addresses.
2. Added the parameter of the SIP authentication order in Advanced Features.
3. Added the extension's whitelist feature, only numbers in the whitelist can dial that extension number.
4. Added the SNMP feature.
5. Added the abandoned call logs for unanswered calls that are in the queue.
6. Added the unreachable forward type condition in Call Forward.
7. Added the call forward CID option.
8. Added Alcatel, Cisco, Motorola's IP provisioning, and discover features.
9. Added the inband progress option switch in IP Extensions.
10. Added the pickup group configuration in the extension setting, allowing the user to set up the pickup group manually.
11. Added the 'Press 0 to Operator' prompt switch control in the Global PBX setting.
12. Added the Indicate Line Busy option to playback line is a busy announcement.
13. Added Outbound CID setting in Analog Extensions, avoid the problem that the analog extensions are not able to call out.
14. Added the blind transfer callback feature.
15. Added the Echo Training parameter in Analog settings.

16. Added the feature that generates a smtp.log file in the system log file list for SMTP testing email.
17. Added EX16S's noise reduction option. After turning it on, the background noise can be effectively suppressed.
18. Added provisioning Enable switch, avoid conflicts with other provisioning services.
19. Added the one-click deleting voicemails and recording files feature.
20. Added the E1 clock source parameter. (U20 & U50 Not Supported)
21. Added the system resource usage output log to the system log list.
22. Added the Press Key Timeout parameter in IVR.

Feature optimization and bug fixes

1. Fixed the problem that sorting static members manually cannot take effect in when ring strategy is on linear mode.
2. Fixed the blacklist of incoming external calls did not take effect problem.
3. Fixed the problem that after transferring an unanswered call to a destination extension, the destination extension may not stop ringing.
4. Fixed the problem that the change of analog extension number may have conflicts with other extension numbers.
5. Fixed the excessive system resource consumption caused by the update of call recording data problem.
6. Fixed the dial rule and dial plan may have duplicate name problem.
7. Fixed the problem that department call could not obtain address book information
8. Fixed the problem that the overlap dial setting of the E1 endpoint could not take effect. (U20 & U50 Not Supported)
9. Fixed the problem that the upgrade package may cause the system abnormalities when the upgrade package is too large.
10. Fixed the problem of failure to create a dynamic conference room during a call.
11. Fixed the problem that there is no transfer destination in the blind transfer call logs.
12. Fixed the conference interrupted problem caused by the administrator dialed to invite members to participate in a conference call.
13. Adjusted the default DTMF value in the EX16S extension to auto.
14. Adjusted the operator extension value in the Global PBX setting can be null.

15. Adjusted the default value of busycount to 6 in the FXO analog trunk setting to avoid call interruption.
16. Adjusted the maximum of waiting time of Call Parking to 600 seconds.
17. Adjusted the maximum number of voicemails to 1000.
18. Optimized the Hot-standby features. (U20 & U50 Not Supported)