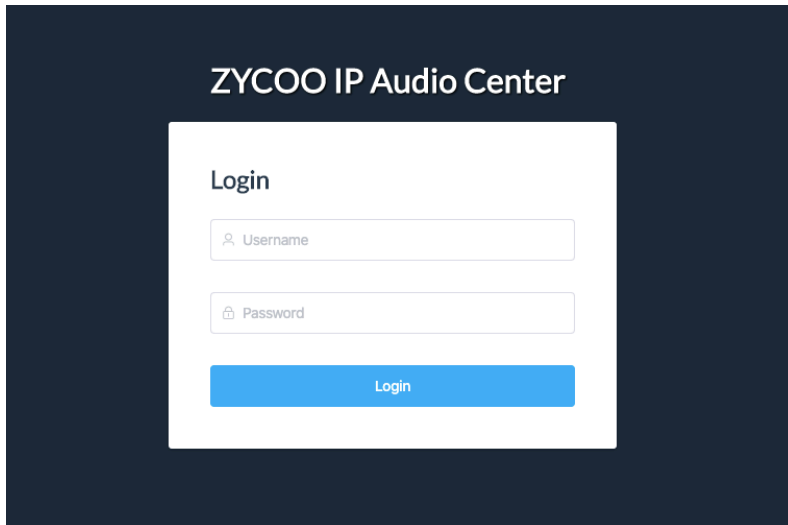


ZYCOO IP Audio Center  
License and Services  
Purchase Guide

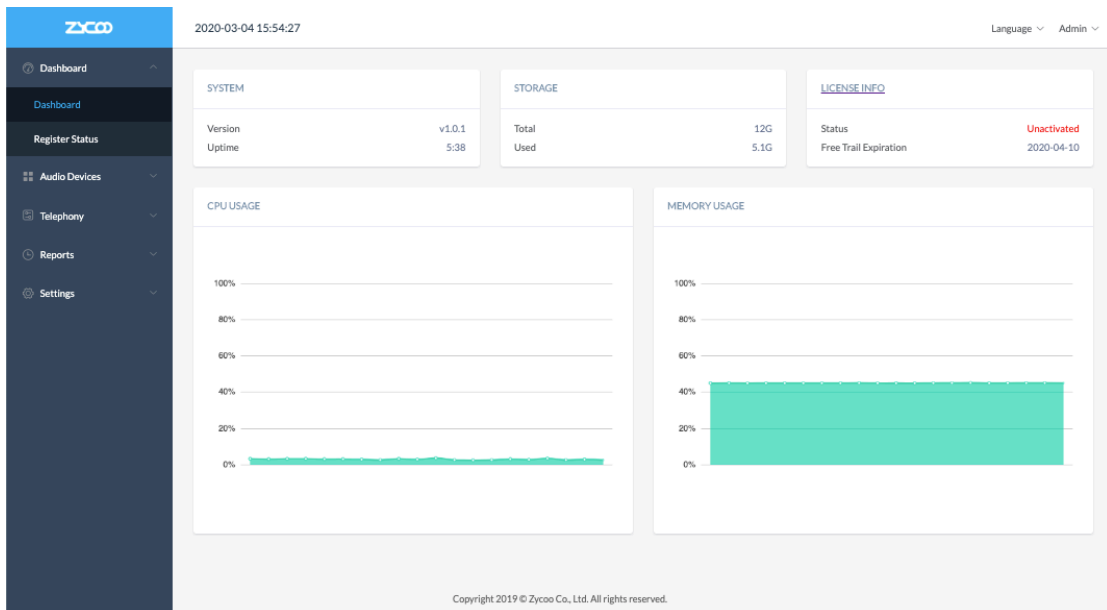
## Free Trial

After the installation of the IP Audio Center, please enter the IP address of the IP Audio Center server in your browser address bar to open its Web interface.



In the login screen, enter the default administrator username and password admin/admin to sign in the IP Audio Center management Web interface.

In the Dashboard screen, you can check the license information is shown as **“Unactivated”**.



Before activating the IP Audio Center to a paid version, users can have a 45-day free trial. During the free trial, users can create at most 30 SIP accounts for the IP audio endpoints, other features are all available for testing and evaluation. When the free trial is expired, all SIP accounts will be disabled, but the user data and configurations will remain.

After activating to paid version, the existing SIP accounts will be reactivated, and users will be able to create more SIP accounts if more endpoint licenses have been purchased.

During your free trial, please pay attention to the free trial expiration, in case the expiration of free trial might bring you any inconveniences.

# License Application

To purchase ZYCOO IP Audio Center license and services, please go to the Settings -> License page of the Web management interface.

The screenshot shows the ZYCOO web management interface. The top navigation bar includes the ZYCOO logo, the date and time '2020-03-27 11:09:29', and links for 'Language' and 'Admin'. A left sidebar contains a menu with items: Dashboard, Audio Devices, Telephony, Reports, Settings, System Settings, Dispatch Users, Labels, and License (highlighted). The main content area is titled 'License' and contains a 'License Info' section. It features a 'Free Trial Expiration' field with the value '2020-05-11 11:02:41'. Below this are input fields for 'Contact Name', 'Email', 'Phone Number', 'Country' (a dropdown menu), 'City', and 'Company'. There are also controls for 'Endpoint Licenses' (a numeric input set to 30) and 'Service Package' (a dropdown menu set to 0). A note states: 'The default service package is 1 year, select an extra service package to extend the service time. Service validity: 1 year(s)'. At the bottom of the form are two buttons: 'Download' and 'Upload License'. Below the 'Download' button is the instruction: 'Please send the downloaded file to distributor or sales.' Below the 'Upload License' button is the instruction: 'Please upload license provided by distributor or sales.' The footer of the page reads 'Copyright 2019 © Zycoo Co., Ltd. All rights reserved.'

Please complete the application form according to the explanations below.

- Free Trial Expiration: After activation, it will change to UUID, the UDID will be used for online services validation query.
- Contact Name: The administrator or other personal who's responsible to manage this server.
- Email: The Email address of the contact personal.
- Phone Number: The phone number of the contact personal.
- Country: The country of the server to be deployed.
- City: The city of the server to be deployed.
- Company: The name of the company or organization which owns the server.
- Endpoint Licenses: The number of endpoint licenses to be purchased.
- Service Package: By default, 1 year of services will be purchased with the endpoint licenses. To extend the service time, you can select extra service package from 1 to 5 years.

Please fill in the application form with accurate user information, so we can provide the right service to you.

Once the application form is completed, please click on the [Download](#) button to download the license source file. The license source file is named with "source" at the beginning of the file name and with ".license" as the file extension. Please do not modify the file name and any other contents of the license source file.

## Get License Key

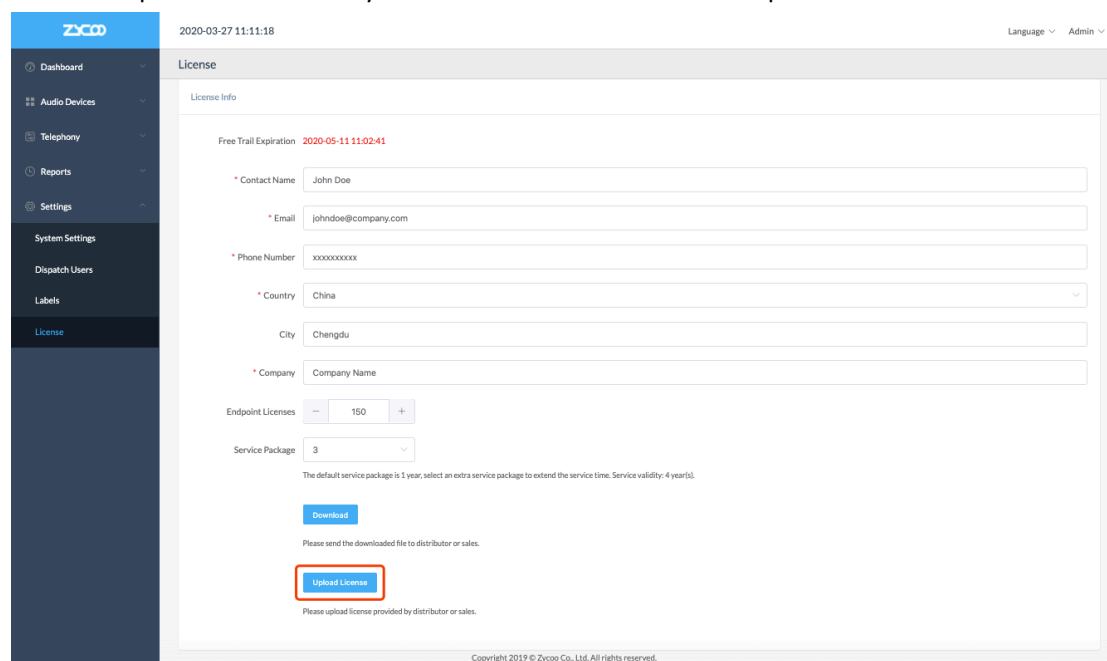
Please send the license source file to the authorized ZYCOO distributor or sale person for license key generation.

The license key will come with “licensekey” at the beginning of the file name and with “.license” as the file extension. Please do not modify the file name or any other contents of the license key file, or it might invalidate the license key.

## License Key Uploading

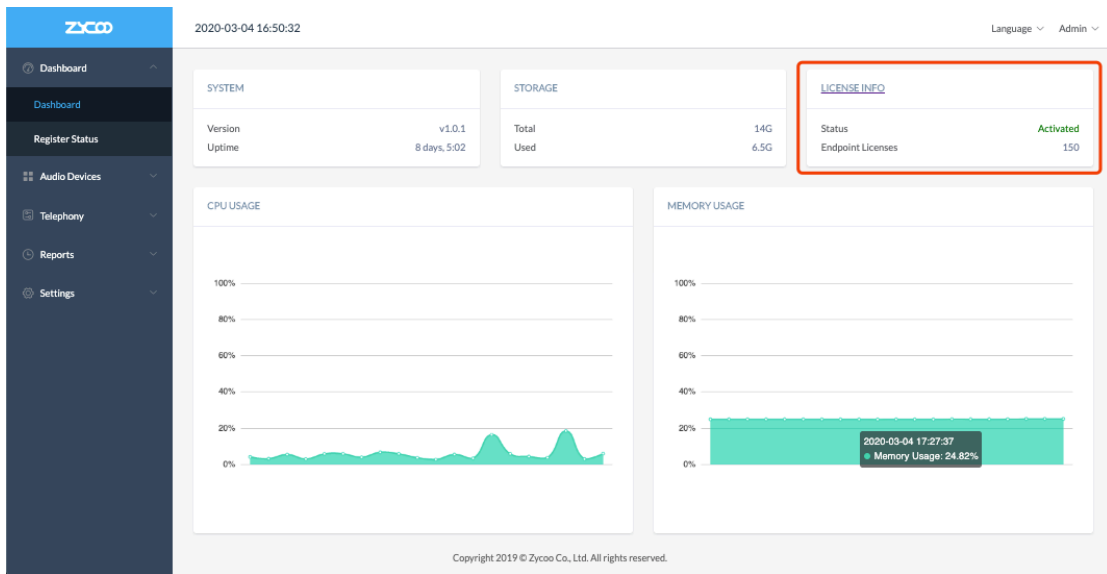
Once you get the license key, please go to Settings -> License page again, click on the

[Upload License](#)



The screenshot shows the Zycoco web application interface. The top navigation bar includes the Zycoco logo, the date and time '2020-03-27 11:11:18', and links for 'Language' and 'Admin'. The left sidebar contains a menu with items: Dashboard, Audio Devices, Telephony, Reports, Settings, System Settings, Dispatch Users, Labels, and License. The main content area is titled 'License' and contains a 'License Info' section. This section includes a 'Free Trial Expiration' date of '2020-05-11 11:02:41'. Below this are several input fields: 'Contact Name' (John Doe), 'Email' (johndoe@company.com), 'Phone Number' (xxxxxxxx), 'Country' (China), 'City' (Chengdu), and 'Company' (Company Name). There are also controls for 'Endpoint Licenses' (set to 150) and 'Service Package' (set to 3). A 'Download' button is present, with instructions to send the downloaded file to a distributor or sales. Below that, the 'Upload License' button is highlighted with a red box, with instructions to upload the license provided by the distributor or sales. The footer of the page contains the copyright notice: 'Copyright 2019 © Zycoco Co., Ltd. All rights reserved.'

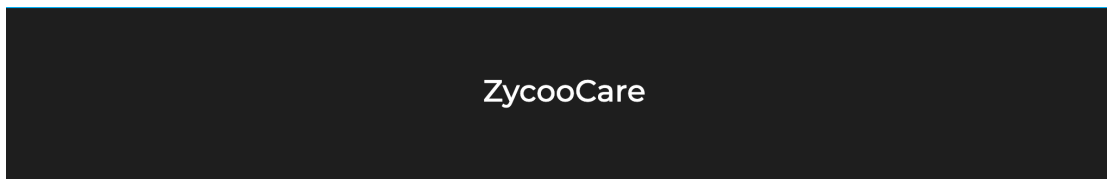
After uploading, the IP Audio Center server needs to be rebooted for the license activation effective. Once rebooted, on the Dashboard screen, you'll see the license status as “Activated”, and the number of supported SIP accounts.



## Service Validation Query

To check your service validation please use below link:

<https://www.zycoo.com/service/check/>



### Search

Serial number

Verify code

86J-R

Copy and paste your UUID to the “Serial number” field and enter the verify code to check your service validation.